

TMF Technology Trends: Insights from TMF Data

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TMF Technology Trends: Insights from TMF Data

Jim Horstmann, Senior Product Manager Veeva eTMF
Veeva Systems



Meet the Speaker

Jim Horstmann

Title: Senior Product Manager, Veeva eTMF

Organization: Veeva Systems

Jim has spent his career working on document management solutions for the Life Sciences industry with the last 13 years focused on eTMF applications. Jim is driven by finding ways to make processes more efficient and to improve user experiences to ultimately make managing TMF documentation easier and to increase the quality of the TMF. Additionally, Jim is interested in how new technologies and insights into data can be leveraged to innovate and drive the industry forward.

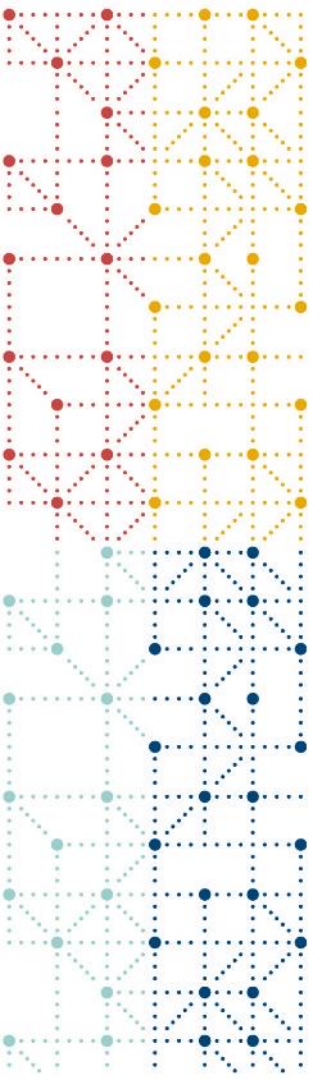
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Agenda

1. TMF and Big Data
2. Technology and Big Data
3. Considerations for Leveraging Big Data
4. What Does the Data Tell Us?



TMF and Big Data

The next phase of TMF Innovation

Intersection of TMF Innovation and Big Data

- The TMF contains a vast amount of clinical trial data and process data (big data)
- Large-scale clinical trials generate enormous amounts of structured and unstructured data
- TMFs will become even more automated, intelligent, and data-driven

Takeaway

The intersection of TMF and big data creates innovative opportunities in TMF management

Big Data Overview

What is it?

Large and diverse collections of structured, unstructured, and semi-structured data that grow rapidly

What is the impact on an organization?

Traditional data management systems cannot store, process, and analyze big data. Requires specialized skillset to manage.

How can big data be managed and used?

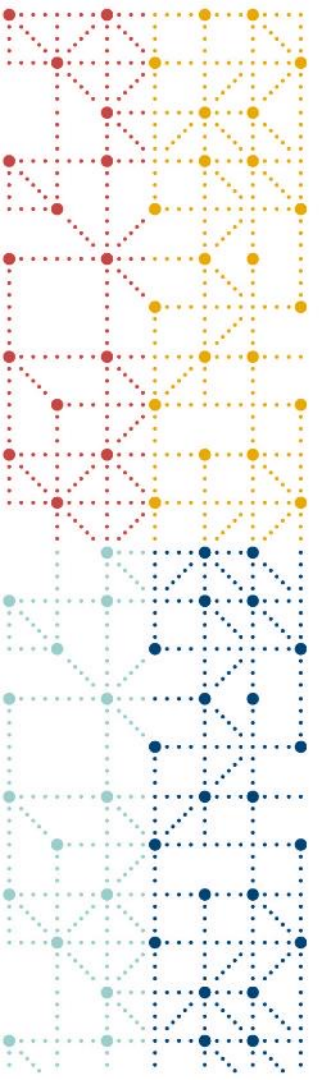
Storage: Data repositories and data lakes

Analysis: Machine learning, predictive modeling, and other advanced analytics

Big Data in the TMF

- **Documents**.....
- Metadata
- Related Objects
 - Quality Issues, Studies, Site Personnel
- **Audit Trail**.....
- **Process-Related Data**.....
 - AI data
 - Workflows
 - Expected documents
 - Milestones / Events

Unstructured,
difficult to analyze,
rapid growth



Technology and Big Data

The future within reach

Process for Utilizing Big Data

Data Governance

1. Collection
 - Raw data from multiple sources
2. Storage
 - Data Lakes, Warehouses, Hybrid solutions
3. Processing / Preparation
 - ETL / ELT (Extract, Transform, Load)
 - Removing bad data, data transformation, joining datasets
4. Analysis and Modeling
 - Descriptive, Diagnostic, Predictive
5. Visualization / Interpretation
 - Dashboards, Reports
6. Insights and Action Items
 - Decisions are made!

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How to bridge the gap?

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- Cloud offerings
- More “off the shelf” tools
- Resource and skillset demands reducing



Considerations for Leveraging Big Data

What is valuable and what is a distraction?

Considerations for Leveraging Big Data



Take ownership for your data



Start with clear business questions



Build a data-driven culture



Collaborate with leaders of other departments



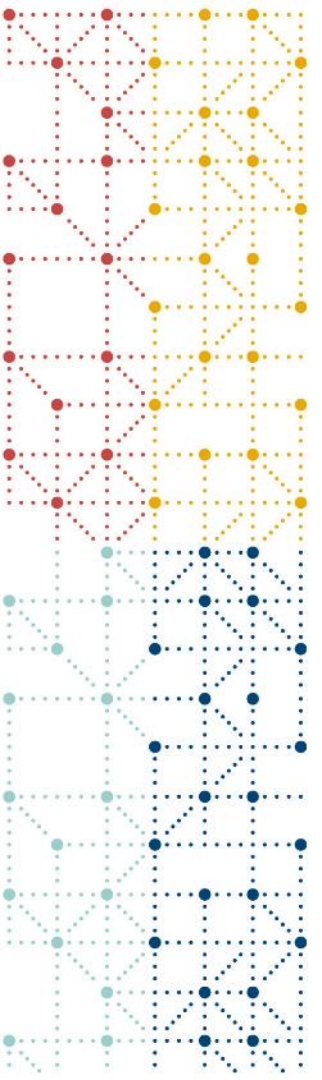
Focus more on outcomes, less on the reports / dashboards



Let requirements for data insights evolve over time



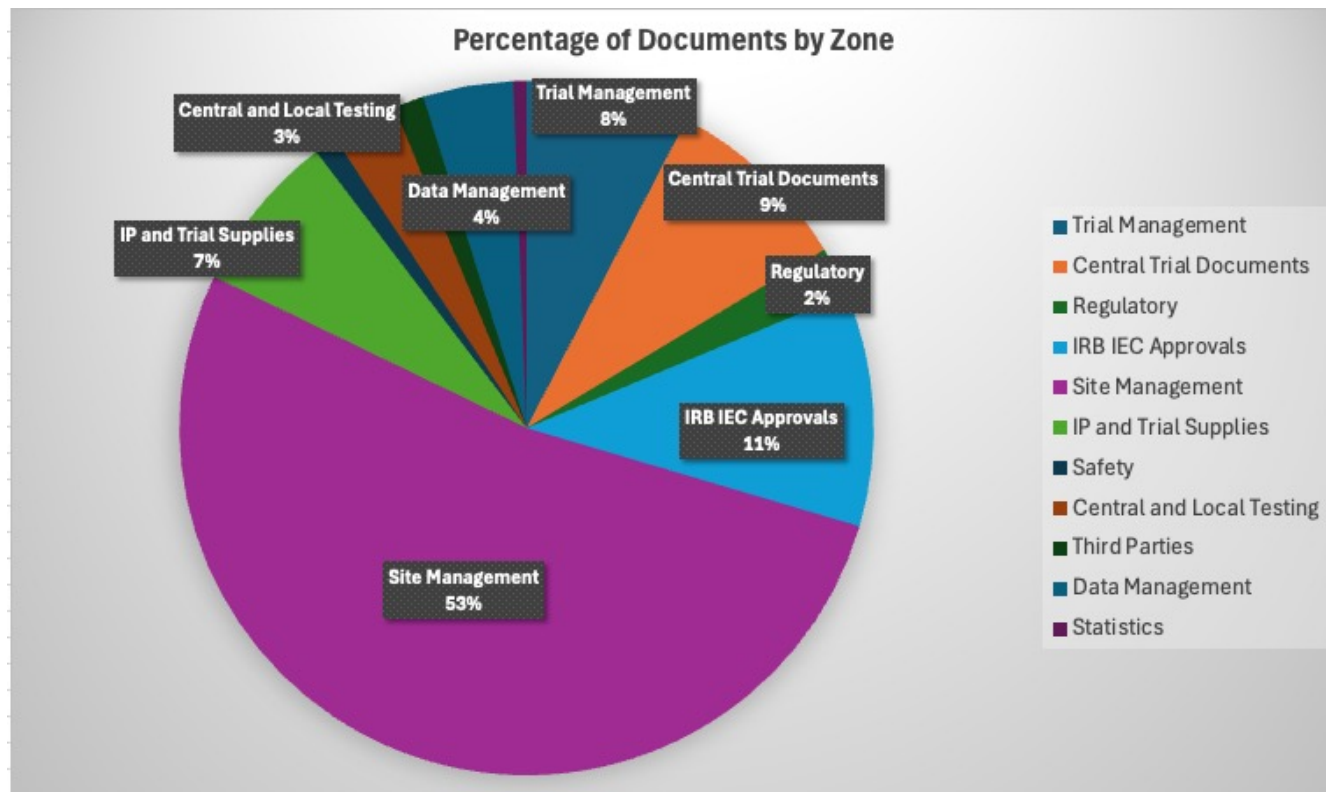
Invest in data solutions (don't wait for others to solve the problem for you!)



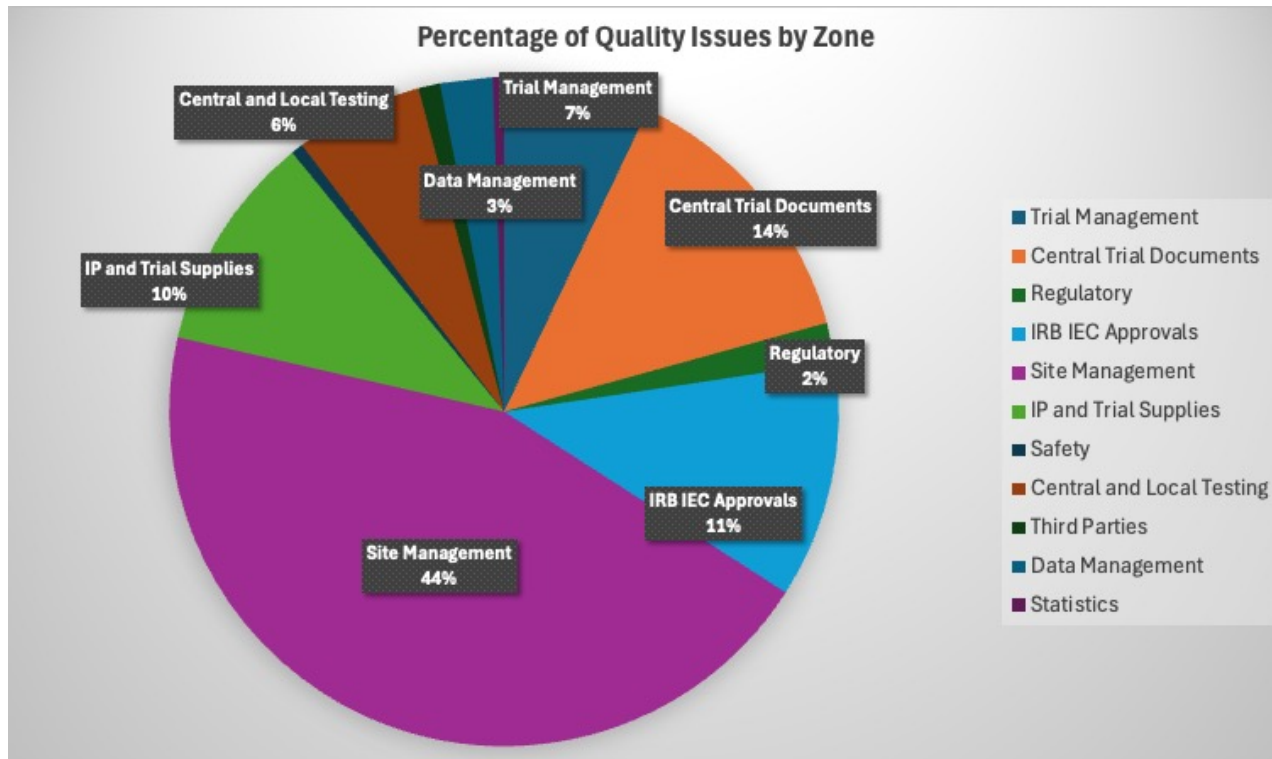
What Does the Data Tell Us?

Trends in TMF Data

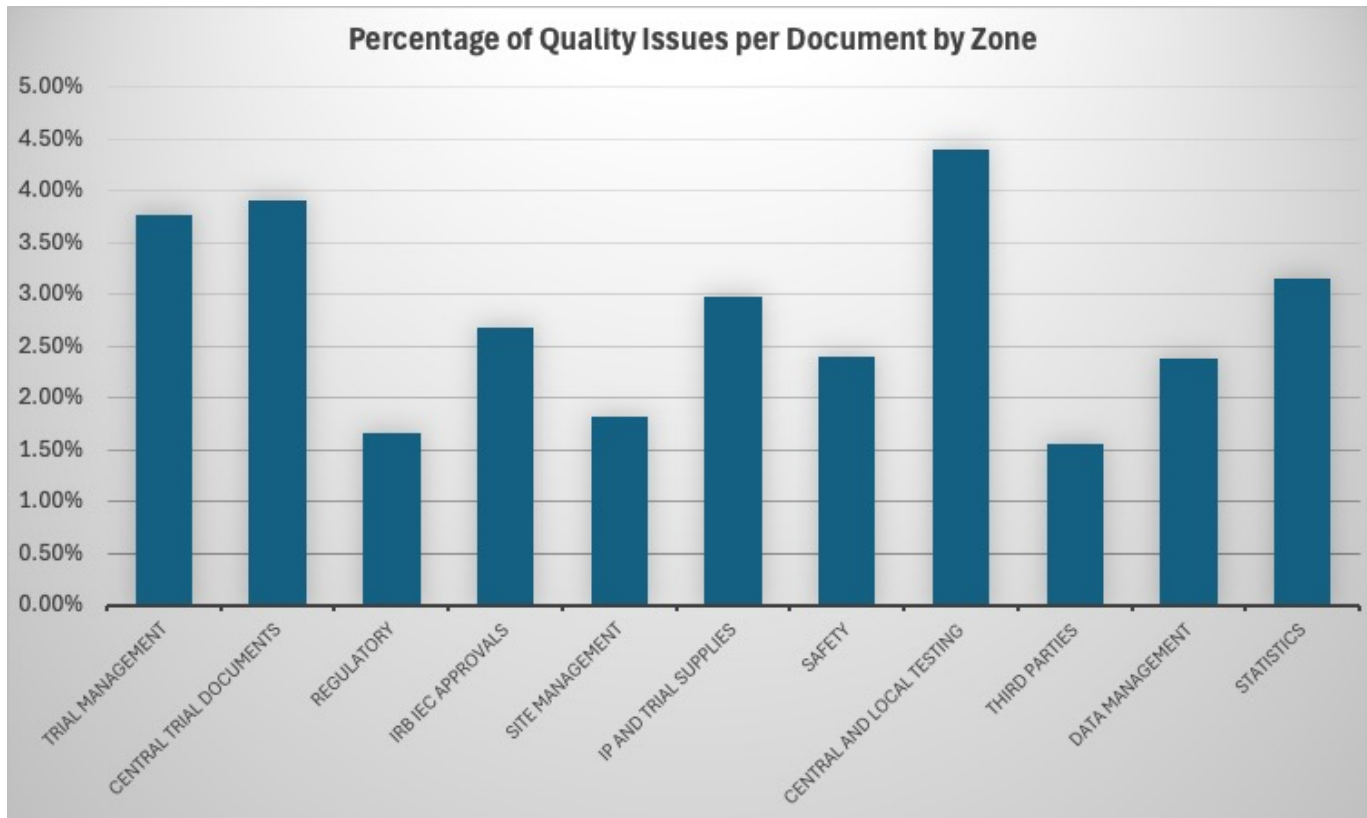
Data Trend #1: Document Creation by Zone



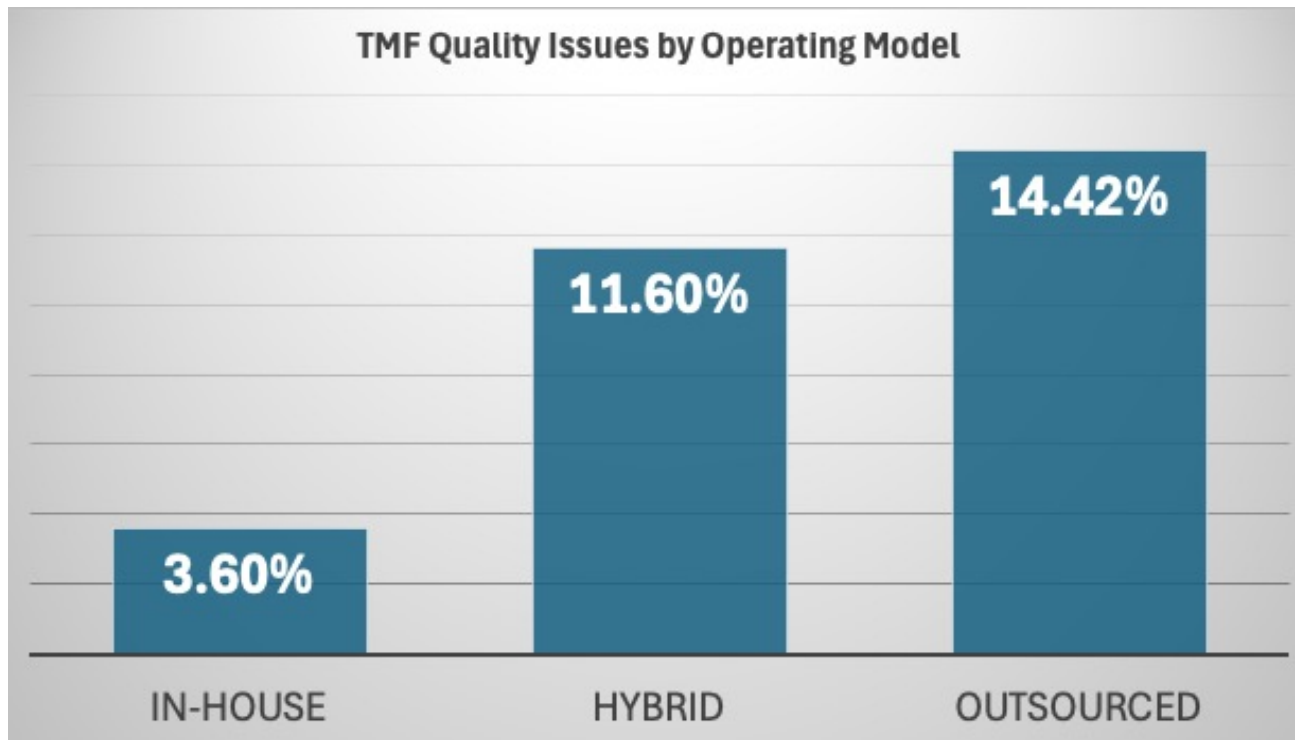
Data Trend #2: Percent of Quality Issues



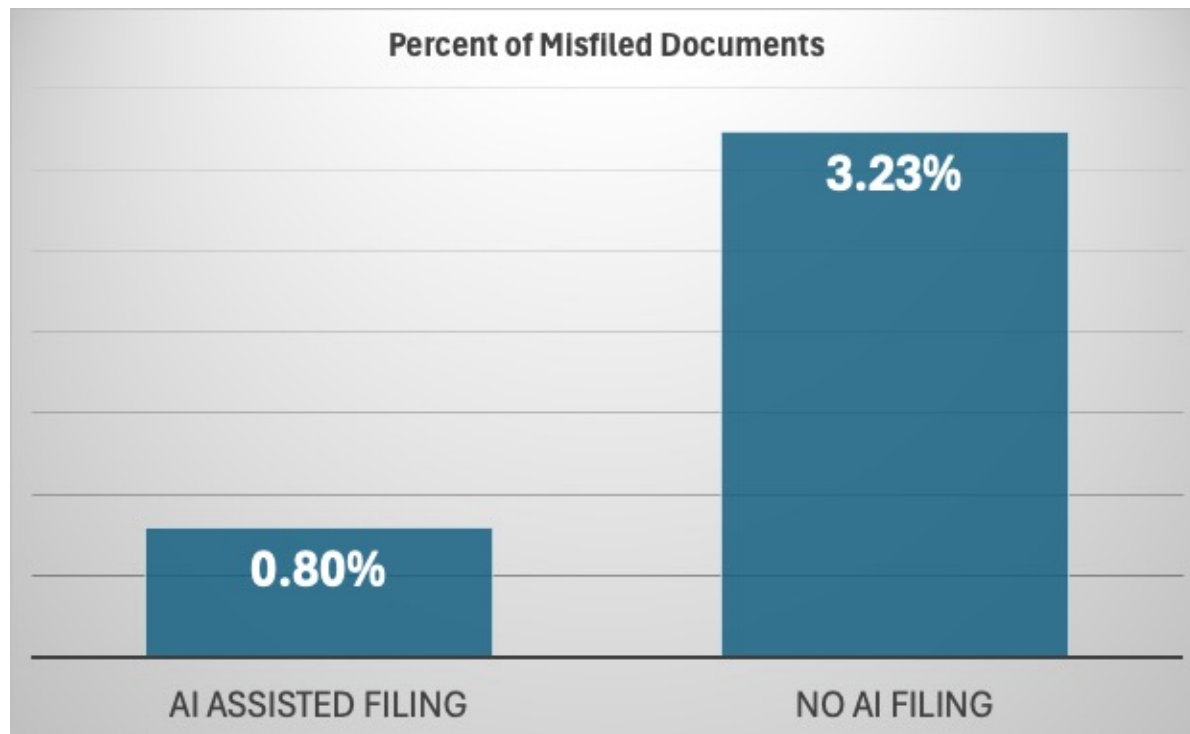
Data Trend #2: Percent of Quality Issues Relative to Total Docs



Data Trend #3: In-House vs. Outsourced – TMF Quality



Data Trend #4: AI and Misclassifications





Thank You!

